

Chalets on Table Rock Lake

Frequently Asked Questions

1. Who do I contact if I have any questions about anything once I am at the resort? You will have contact information for the on-site property manager in the information book in your unit. Please contact them with any questions about wi-fi, thermostats, supplies, etc.
2. How many guests may I bring? This depends on the size of your unit. Please refer to your rental agreement, paying special attention to additional guest fees and the maximum number of guest allowed. Sorry, but this is strictly enforced to keep the resort from being over crowded.
3. Do we have to count children and babies in our guest count? Yes, EVERY guest, regardless of age must be counted in your total guest count. The additional guest fee will be waived for up to 2 children under the age of 2.
4. Do you have a pack n plays or high chairs? Yes, these items are available upon request.
5. Is your resort located right ON the lake? Yes, we are right on the lakeshore!
6. Do you rent boats? Yes, Please visit <https://www.chaletsonablerocklake.com/marina> for more information.
7. Is there a marina nearby? Yes, Baxter Boat Dock is 5 minutes by water or 20 minutes by land.
8. If we rent a boat from you, do we need to return it with a full tank of gas? Yes, the closest marina to purchase gas is Baxter Boat Dock.
9. Is there a boat launch on your property? The boat launch is located nearby, approximately a block and a half away.
10. Do you rent boat slips? Yes, we do rent boat slips and have several different sizes available. Call reservations at 417-708-5350 to rent a slip.
11. If I rent a pontoon boat from you do I also have to rent a boat slip? No, your pontoon rental includes the boat slip.
12. Do you rent jet ski ports? Yes, we do have jet ski ports available for rent.
13. Can I rent more than one boat slip? Only one boat slip rental is allowed per reservation. If extra boat slips are available two weeks prior to your stay, they will be released for rent at that time—we will notify you by email if we are able to accommodate your

request.

14. Do you have a check-in office? No, we do not have a physical office at the resort for check-in. You will receive an email 2-3 weeks prior to your stay requesting your guest list. After we receive your list, you will receive a welcome email with specific directions to your unit and door codes.
15. What happens if something in my unit breaks during my stay or I need something? We do have an on-site property manager available to attend to any issues or needs. You will find the contact information in the information book in your unit.
16. What time is check-in/check-out? Check-in is at 5pm and check-out is at 10am. You may arrive at the resort between 2:30 – 3:00 and use the amenities or launch your boat and use your slip, but you will not have access to your unit until 5:00 pm.
17. What items are included in the kitchen? The kitchen is fully stocked with all dishware (plates, bowls, cups/glasses), cookware (pots, pans, cookie sheet), utensils, knives, regular drip coffee pot, blender, hand mixer, griddle, crockpot and more.
18. We are a big group and need more than one crockpot, do you have extras? Yes, we do have several extra crockpots. Please ask the property manager upon arrival for an additional crockpot.
19. Are linens provided? Yes, we provided all linens for all beds and all bath towels. Please bring your own beach towels for the pool and lake.
20. What other items are provided? We provide shampoo, conditioner, soap, body wash, trash bags, dishwasher detergent, dish soap, laundry detergent, toilet paper and a roll of paper towels.
21. Is there anything I need to specifically bring? Yes, we do not provide beach towels and ask that you please bring your own as we do not allow our towels to be used outdoors. Any towels used outdoors will incur a charge.
22. Do you have golf cart rentals? Yes, we do rent golf carts by the day or week. You may now rent golf carts in advance at <https://www.chaletsonablerocklake.com/marina>
23. Is the pool chlorine or saltwater? Chlorine
24. What time of the year are the pools open? The pools will be open the first week of May and pool heating will be turned on the 2nd week of May. Pools will be heated until the end of September, but will remain open until the 3rd week in October, weather permitting.

25. Are the pools heated? Yes, pools are heated starting the 2nd week of May until the end of September.
26. Are there community hot tubs at the resort? Yes, there are two hot tubs, one at each pool complex.
27. Are the hot tubs open year round? Yes, the hot tubs are open and operating all year.
28. Does my unit have a private hot tub? Only the Premium 6 Bedroom Luxury Chalets include a private hot tub.
29. Can I bring my RV? Sorry, no RVs are allowed on the premises
30. Is there parking for my boat/jet ski trailer? Yes, we do have specially designated parking at the entrance of the resort for trailers.
31. How many cars can be parked in front of the unit I reserved? You can park up to three cars in front of your unit; any vehicles beyond the allotted amount of three will need to park in the extra parking toward the entrance of the resort.
32. Do you provide firewood and roasting sticks? Yes, firewood is provided and there are several roasting sticks kept in the kitchen.
33. Does my unit have a grill? Is it gas or charcoal? Yes, all units have grills and they are gas.
34. Is there a hide-a-bed or futon in my unit? Yes, in the villas there is a futon in the loft. In the Chalets there is a sleeper sofa in the lower level living room.
35. Are there DVD players in the units? What kind? Yes, each unit has a regular and blue-ray DVD player.
36. Do you provide games and dvd movies? Yes, each unit is stocked with a selection of board games and dvds.
37. What kind of TV/cable? Dish network
38. Do you have wi-fi? Yes, we do have free wi-fi.
39. How many units are on the property and share the amenities? There are 20 units.
40. Do you decorate the units for Christmas and does that include a Christmas tree? Yes, at Christmas time all units are festively decorated which includes a Christmas tree in each unit.

41. Can I check-in on Christmas Day? Sorry, there are no check-ins on Christmas Eve or Christmas Day.
42. Can I check in on Thanksgiving Day? Sorry, there are no check-ins on Thanksgiving Day.
43. Are there walking or hiking trails? – The closest place for walking or hiking is Dogwood Canyon about 5 minutes from the resort on Hwy 86.
44. We have a reservation over the Fourth of July, do you have a firework show? Yes, we do provide a fantastic firework show for our guests who are staying July 4th. Kimberling City will also have a display sometime that week.
45. Can I bring my own fireworks to the resort to ignite? The only fireworks we allow at the resort are small fireworks such as fountains and sparklers. All others are prohibited. Please pick up the trash.
46. My friends want to come and spend the day with me at the resort, but they are not actually staying there, can they visit us at the resort or just have a meal with us? Off-site guests are not allowed at the resort unless a guest fee is paid. This is to ensure the resort does not become overcrowded for our paying guests. The guest fee is \$25 per person per night during summer peak season and \$15 at all other times contingent upon prior payment and notification of their arrival. The number of outside guests allowed will depend on your unit and whether or not you are at your maximum number of guests.
47. Can I fish at the resort and do I need a fishing license on this lake? Yes, you can fish off of our dock and a license is required to fish on Table Rock Lake. You can find information on the internet at <https://mdc.mo.gov/>.
48. Where is the closest grocery store? There is a Harter House grocery store located in Kimberling City, 25-30 minutes away. There is a Wal-mart Super Center in Berryville, AR, also about 30 minutes away. Also, there is a new Dollar General in Lampe about 15 minutes away.
49. Do you sell bags of ice? Yes, we do have bags of ice for sale if you should need extra ice during your stay and the cost is only \$1.50 per bag. We use the honor system and will ask you how many were used via email after you leave.
50. Are there local restaurants nearby? Lampe has a very limited selection of restaurants. We like and recommend Parmesan's, an Italian restaurant and pizzeria. Nearby Dogwood Canyon and Persimmon Berry Farm have restaurants and are open seasonally
51. Do we need to bring basketballs, volleyballs, etc? – No. If we have an amenity listed, we will have everything you need to use it.